



## Quick Reference Guide

Minivator 1000





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## **1. Introduction**

This guide is intended for use as a general reference by engineers repairing faults on the Handicare 1000. The guide is structured as follows: the first chapter provides general information about the Handicare 1000, including how the Handicare 1000 should be tested, where the components are located and how they react to certain situations. The subsequent chapters deal with repairing faults. Flow charts are used in some cases, where step-by-step choices have to be made in order to find the cause of the fault.

There is room for improvement in every guide. If you have any tips or suggestions, please let us know so that we can incorporate them. We wish you the best of luck with your tasks and hope that this guide will be of assistance.

## 2 Display codes

Left hand

Code	Meaning	Page
None	Power off	24
-	Charging	23,26
0	Final limit circuit activated	22
1	Requires charge	31
2	Off charge	31
3	Top track limit activated	27
4	Top safety edge activated	29
5	Bottom track limit activated	28
6	Bottom safety edge activated	30
7	Low battery voltage	31
8	UP travel direction	21
9	DOWN travel direction	21
A	Hinge open	35
B	Toggle switch active at power up	21
C	IR address fail	32
D	Relay not open	21
E	Relay not closed	21
F	Brake semi-conductor failed	21
G	Brake not connected	21
H	Relay not open (pre-delay)	21
J	Hinge interlock switch fault	34
L	Current limit exceeded	21
n	Lift driving at half speed	38
o	Default Eeprom	21
r	Power supply fault during charging	31
	Power supply fault when battery on	
U	float	31
y	Main board hardware fault	21
.  .	Overcurrent	21

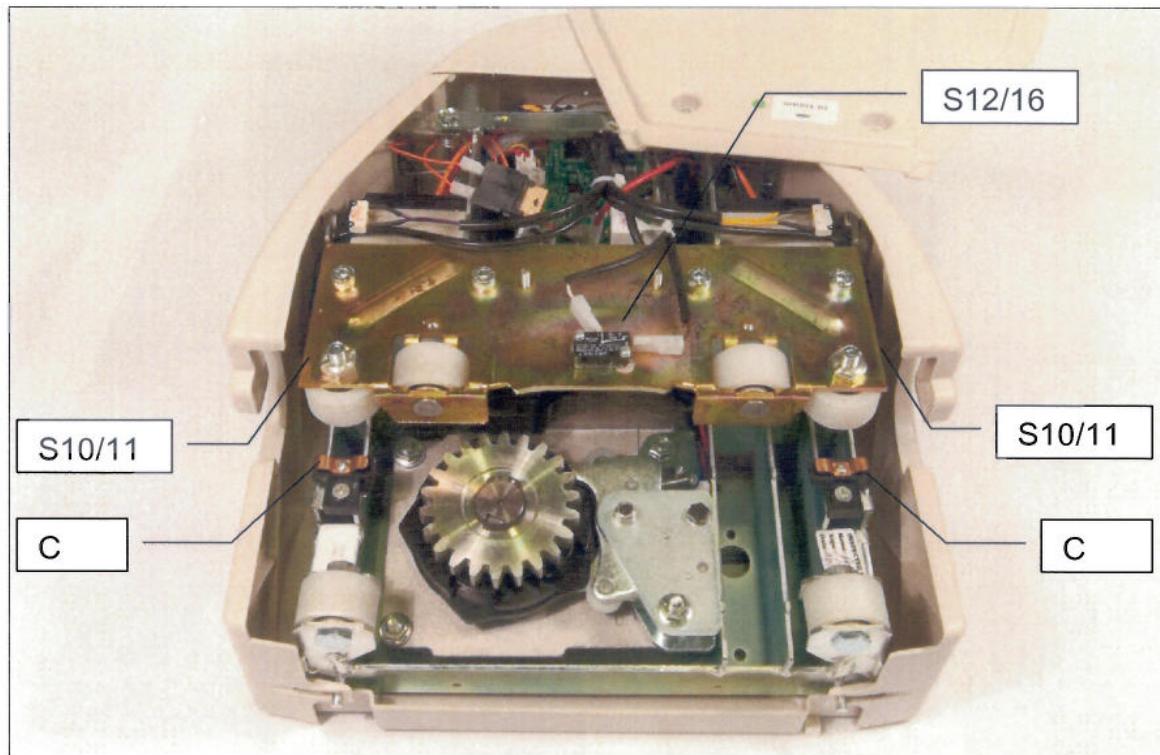
## 2 Display codes

Right hand

<b>Code</b>	<b>Meaning</b>	<b>Page</b>
None	Power off	24
-	Charging	23,26
0	Final limit circuit activated	22
1	Requires charge	31
2	Off charge	31
3	Bottom track limit activated	27
4	Bottom safety edge activated	29
5	Top track limit activated	28
6	Top safety edge activated	30
7	Low battery voltage	31
8	UP travel direction	21
9	DOWN travel direction	21
A	Hinge open	35
B	Toggle switch active at power up	21
C	IR address fail	32
D	Relay not open	21
E	Relay not closed	21
F	Brake semi-conductor failed	21
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J	Hinge interlock switch fault	34
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U	float	31
y	Main board hardware fault	21
.  .	Overcurrent	21

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The brake	21
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The armrestswitches	23,26
The hinge	33,34,35
The remotes	32
The infrared receiver	24,32
The fuse	24
The powered swivel	36
The powered footrest	37
The thermal fuse	24,32

## 4. Glossary



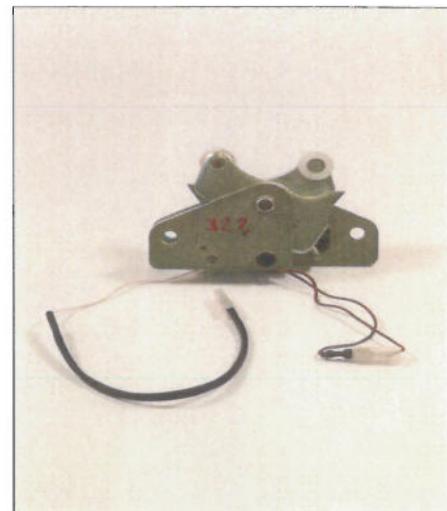
### Unit without hinge

S10 Top limit switch (R)  
S10 Bottom limit switch (L)  
S11 Bottom limit switch (R)  
S11 Top limit switch (L)  
S12/16 Final limit switch

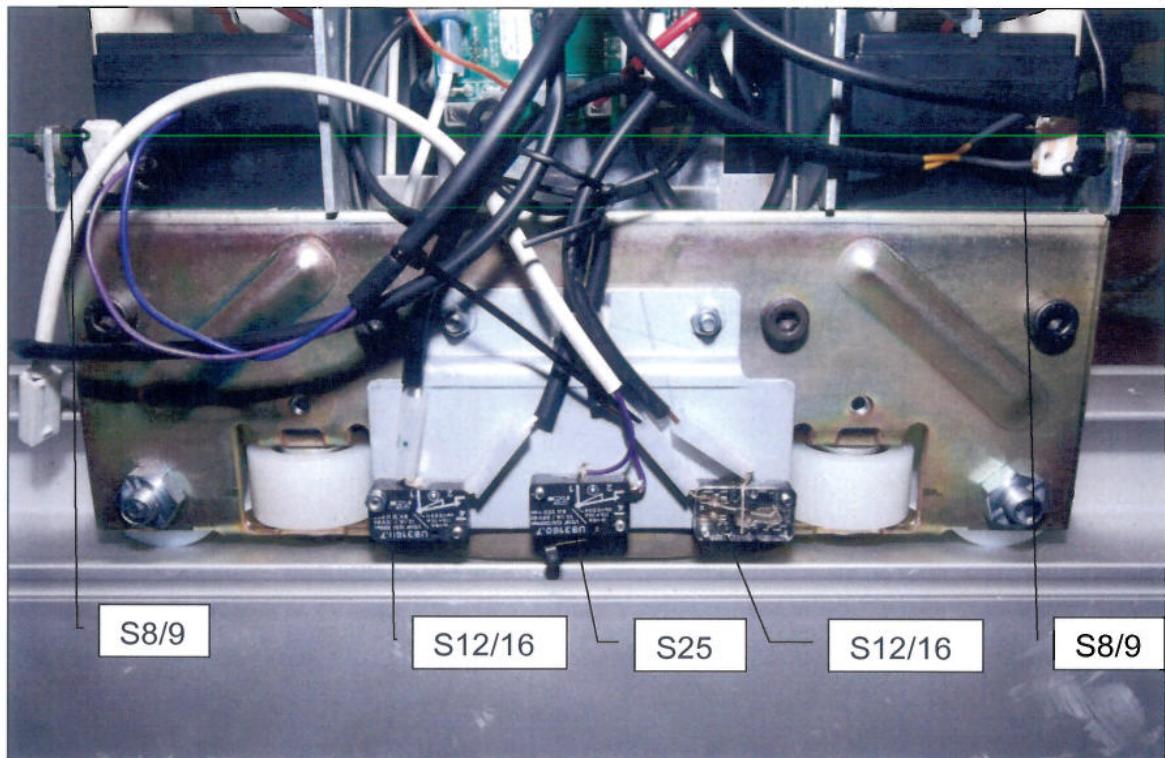
C: Contact charging

C: Contact ground (outdoor)  
C: Contact communication hinge (indoor)

5-Amp-fuse  
Main board P1  
Motor  
Brake



Safety brake  
Overspeed govenorswitch S13,S14

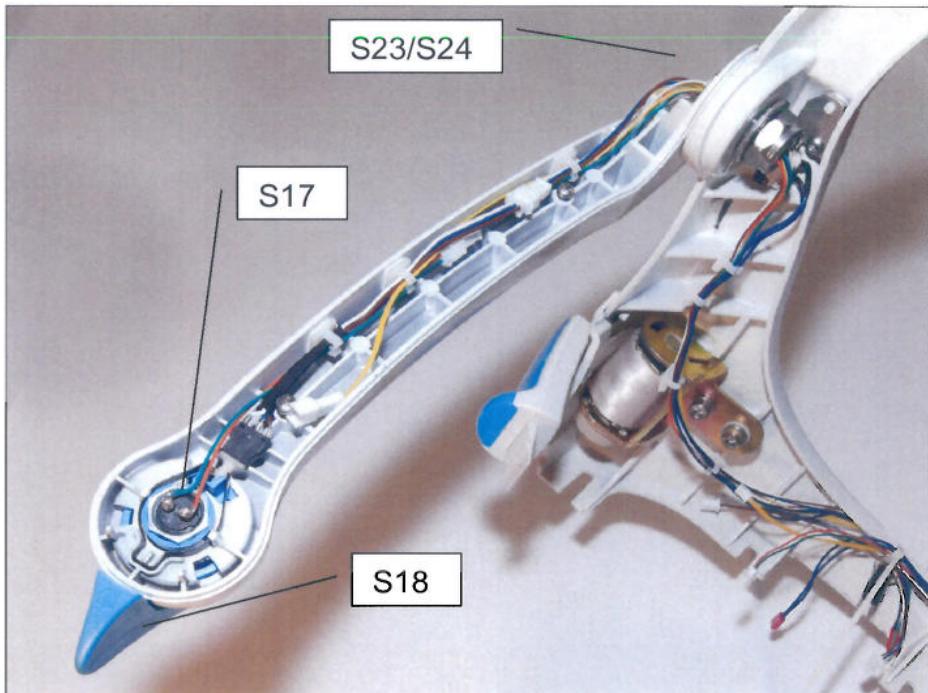


### Unit with hinge

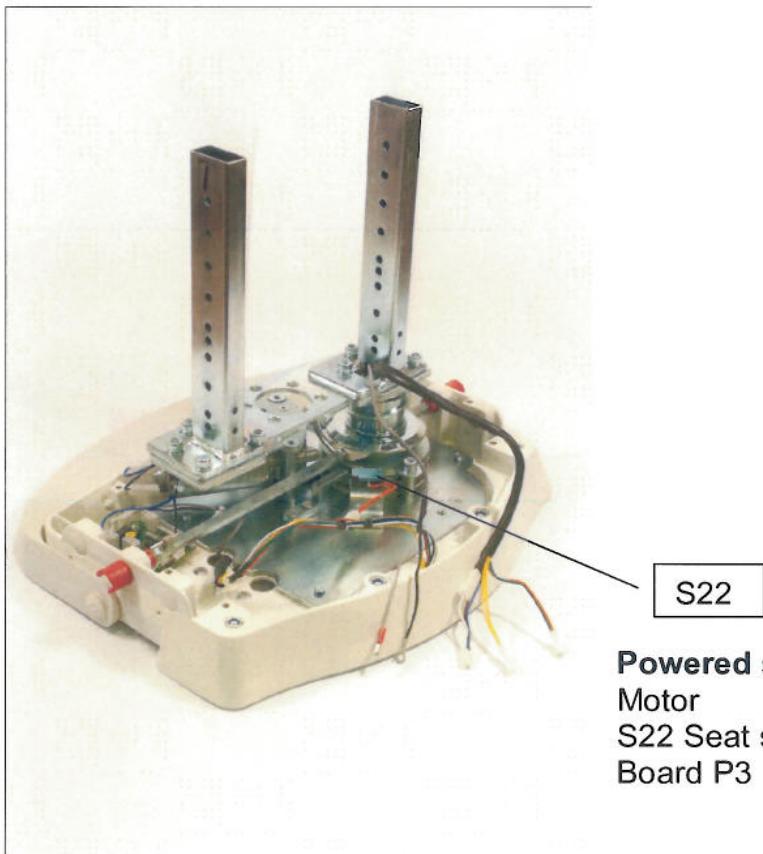
S8 Chassis bottom edge (R)  
S8 Chassis top edge (L)  
S9 Chassis top edge (R)  
S9 Chassis bottom edge (L)  
S12 Bottom final limit switch  
S16 Top final limit switch  
S25 Hinge enable switch



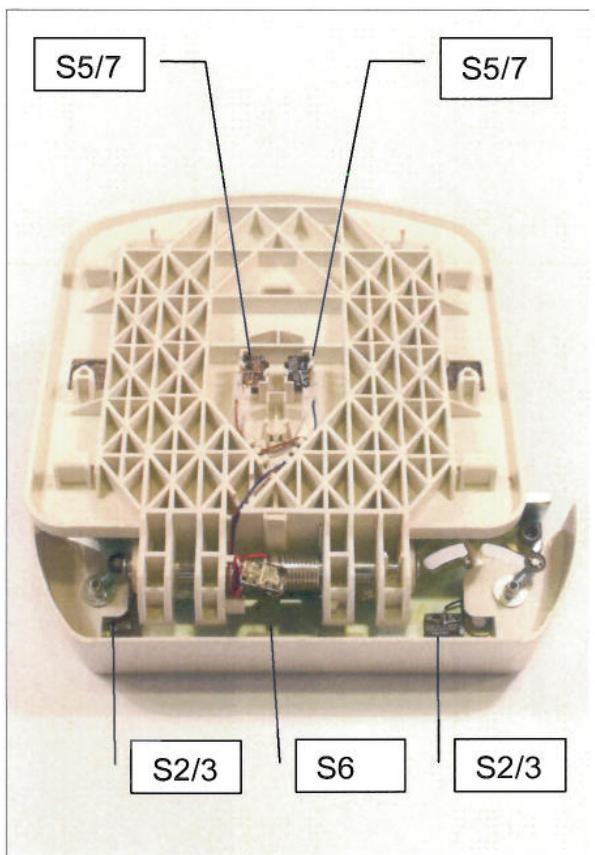
Display  
Mainswitch S15



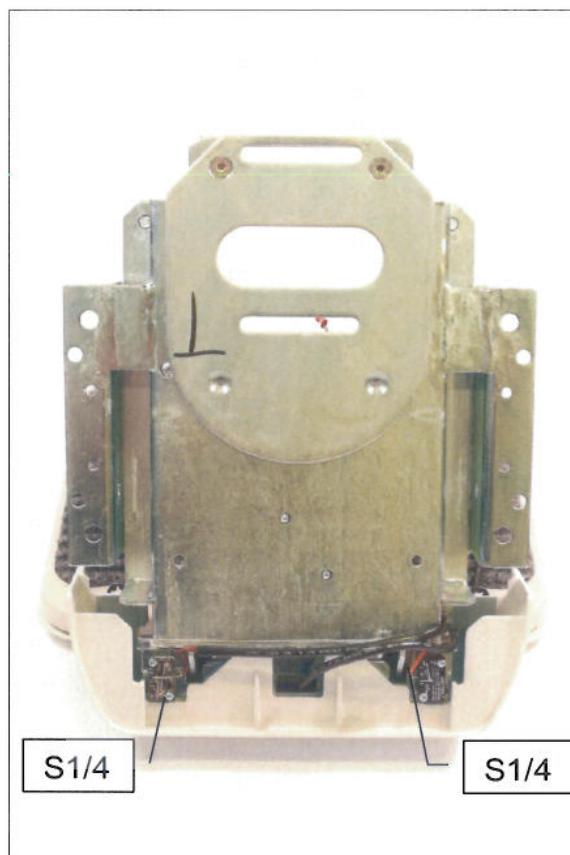
S18 Toggle  
S17 Keyswitch  
S23 – S24 Armrestswitches



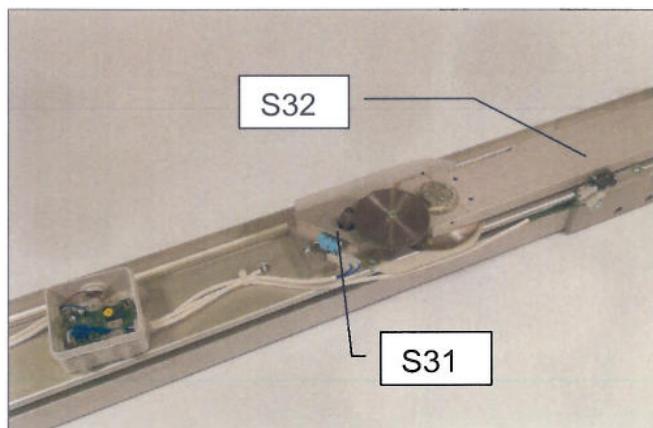
**Powered swivel**  
Motor  
S22 Seat swivel switch  
Board P3



**S2** Underpanswitch  
**S3** Underpanswitch  
**S5** Footrestswitch  
**S6** Footrestswitch  
**S7** Footrestswitch



**S1** Front chassis edge switch  
**S4** Front chassis edge switch



**Powered hinge**  
**S31** Folding hinge contact  
**S32** Folding hinge contact  
 Board P4



**Powered footrest**  
**Motor**  
**Board P2**

## 5. Testing

The circuits should be tested as follows:

Use the electrical diagram to see which circuit you need to test

Disconnect the Handicare 1000 from the power supply

Connect the molex testing link to the pcb

Set the multimeter to the “beep” or resistance or voltage test mode

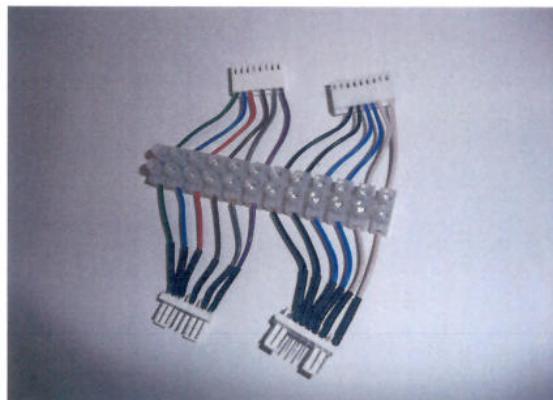
Remove the correct connector from the board board

Push the measuring pins into the back of the connector (see photo).

Check that you are testing between the correct connector pins/numbers.

No “beep” or resistance means that the circuit being tested is not complete.

If there is a short circuit with the frame, hold one of the measuring pins against the unit's ground pin of the seat and push the other measuring pins into the back of the connector.



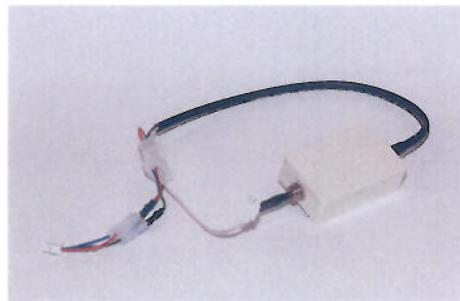
Molex testing link

## **6. Display**

On the lift is a display which shows a diagnostic code to help you to locate the cause of the breakdown. The codes can be found in the user- and installation manual.

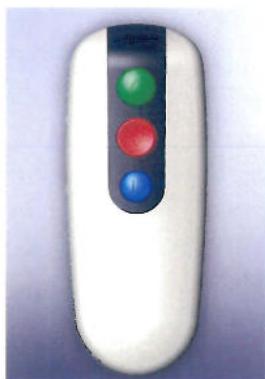
## **7. The toggle**

The lift is operated by the toggle on the armrest. The toggle as well as the key switch or the button for the powered footrest raiser can be swapped from right to left on side. The lift will not ride when the armrests are in the folded position. It does however operate on the remotes. During the ride the diagnostic display show "8" or "9".



An installation toggle loom can be used to ride the power pack without chair. In case of a public building when the key switch should switch off the toggle but the remotes should stay operational, the key switch needs to be transferred from the safety line to the control line.

## **8. The remotes**



The remotes function on infrared. On the backside is a dipswitch for setting a different code.

The lower button is a special button for parking the lift. On the backside is a red or green cover. Green means the remote functions on radiofrequency (2,4 Ghz), red means the remote functions on infrared.

Under this cover you can find a dipswitch to set a different canal.

The infrared remotes work out of the box. If they don't, they can be linked as follows: Press and hold the red button on the board P1. A yellow light will illuminate on the board. Press any button on the handset and the light will go out.

## **9. The safety edges**

Two direction-sensitive safety edges and one general safety edge have been included in the Handicare 1000.

### The direction-sensitive safety edges

The direction-sensitive safety edge prevents the lift from moving further in the direction that is blocked.

However, the Handicare 1000 can still be moved in the opposite direction to remove the block.

The diagnostic code shows "4" or "6"

The following switches have been included in the direction-sensitive safety edge:

- Footrest switches
- Detection switches for the power pack

The handing of the safety edges is when sitting on the lift.

### The general safety edges

The general safety edge prevents the lift from moving further in both directions.

The diagnostic code shows "0" when the toggle is moved in either direction if the safety edge is obstructed.

The following switches have been included in the general safety edge:

- Seat swivel switch
- Overspeed governor switch
- Key-operated switch
- Final limit switch
- The emergency stop (if applicable)

A handicare 1000 without hinge has 1 final limit switch in the middle. A Handicare 1000 with a hinge has 2 final limit switches and 1 hinge safety switch in the middle.

## 10. The batteries



Two 12V 7,2 Ah maintenance-free lead-acid batteries are used. They have an expected life span of three years.

If the output voltage of one of the batteries is at least 5V less than that of the other, it can be assumed the battery is faulty. If the voltage between the batteries varies, there is something wrong with them.

### Guarantee

No guarantee is provided for the batteries. However, we do ask that you report any complaints to us, stating the identification number on the battery.

## 11. Charging power supply



The battery charger is suitable for an input voltage of between 100V and 240V. The output voltage is 33 V=. The charging current is 1 A.

There are different diagnostic codes if the lift requires charge

Code 1 and 7: When the battery voltage is very low (maybe down to 10% capacity left in batteries), this fault code will appear. When the lift docks on to charge contacts, the lift will not drive off the contacts. 1 will flash. Lift will only drive off if battery voltage has recovered approximately three quarter capacity. Another way of driving off the contacts is if lift is powered "off" then back "on" but as soon as lift docks on contacts, process will repeat again. This fault code is linked to fault code 7 but the code 7 is not usually seen as code 1 takes priority.

Code r: This fault will occur when the lift is charging. If the power supply is disconnected while the lift is charging, the r code will display. A fault with the 33V power supply where the power supply cannot supply current to charge the batteries will also show this code.

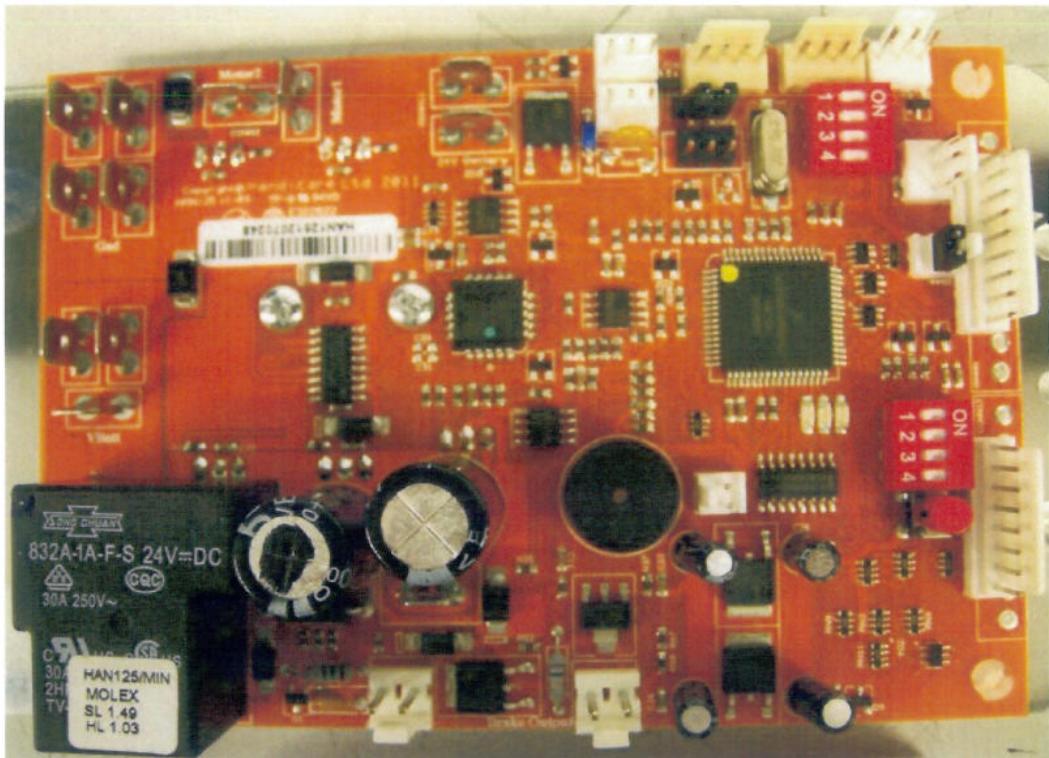
Code U: This fault occurs when the lift has fully charged the batteries and is in float mode. When the 33V power supply is disconnected, the U code will display.

Code d and H: This fault appears if the batteries are low. The main relay on the board is rated for 24VDC operation so the low voltage will give a false fault condition. Software priority determines whether d or H are displayed.

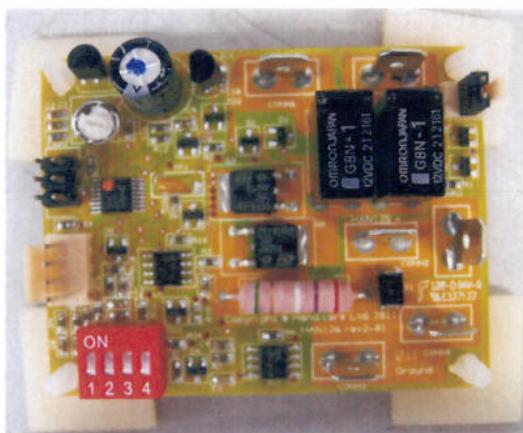
### Testing the power supply:

Connect the multimeter between the spade of the red wire and the ground. The voltage raises until 29,5V=. After 5 minutes the voltage it's 27.5 V=. Make a test ride, if the voltage drops under 20V= there is a problem with the batteries or the power supply.

## 12. Boards



125 Mainboard



126 Powered swivel  
126 Powered footrest  
126 Foldable hinge

## 13. Options

The stairlift can be extended with extra powered options:

- Powered swivel chair
- Powered footrest raiser
- Foldable hinge

### Logic

The grey communication loom provides a link between the 125 pcb and the 126 pcb. The 126 connection on the MS125 pcb output is 11,5 volts. Each time a 126 pcb is connected, the reading will drop by approximately 0.8 volts as communication between the two pcb's is established.

The 126 pcb dip switch settings tell the MS125 pcb what powered option is connected. Each dip switch setting is looking for different parameters to determine when and where power should be applied to the attached motor.

When the parameters are met, the MS125 pcb passes the battery voltage through the communication loom to the 126 pcb. The 126 pcb then reduces the output to the correct voltage for the attached motor to power the option. Depending on which option is attached, voltage would be applied to the motor for a set time or until the motor has hit a stop, the 126 pcb has a stall current.

In case of a failure on the communication circuit, the lift runs, but the options don't function.

### Powered swivel chair

The powered swivel chair swivels at the top and is operated from the toggle. The lift shall be on the upper end limit switch and the board should detect the charge voltage. The powered swivel chair can be operated manually in case of emergency.

### Powered footrest raiser

The powered footrest raiser is powered from a button under the armrest or from a switch between the 2 seat parts. The powered footrest can be activated all along the track.

### The foldable hinge

The foldable hinge is operated by the toggle. From the top of the stairs, the toggle is pushed in the down direction. The lift will drive down the track until it reaches the intermediate charge contacts. The lift will stop at this point. Keep the toggle pushed in the down direction. After a short pause the hinge will lower.

On the rail at the top and just above the foldable hinge are 2 contacts. When sitting on the lift the one on the right side is for charging, the one on the left side is for the operating the hinge.

On the backside of the unit is a foldable hinge enable contact. This contact shall be activated by the ramp to enable the foldable hinge to move. At the same time the copper strip in the power pack shall have contact with the copper strip on the rail, so the lift "sees" 33V=. In case of a power down the foldable hinge will act on the foldable hinge enable contact only.

On the rail are 2 switches to control the end position of the hinge and to enable the lift to drive in case the hinge is completely (un) folded.

On the main board the dipswitch to enable foldable hinge shall be activated. And on the board, in the electric box on the rail, the dipswitch shall be activated as well. Consult the electric scheme for the right setting off the dipswitch.

## **14. Rescuing the user**

Instructions for rescuing a user seated on a chair lift of the type Handicare 1000 that is still at the top of the stairs.

Check the status of the stairlift via the diagnostic display. Remove faults in the stair lift that could pose a danger to the user. For example, faults in the footrest safeguard, in the operation, detection strips or the chair position switch.

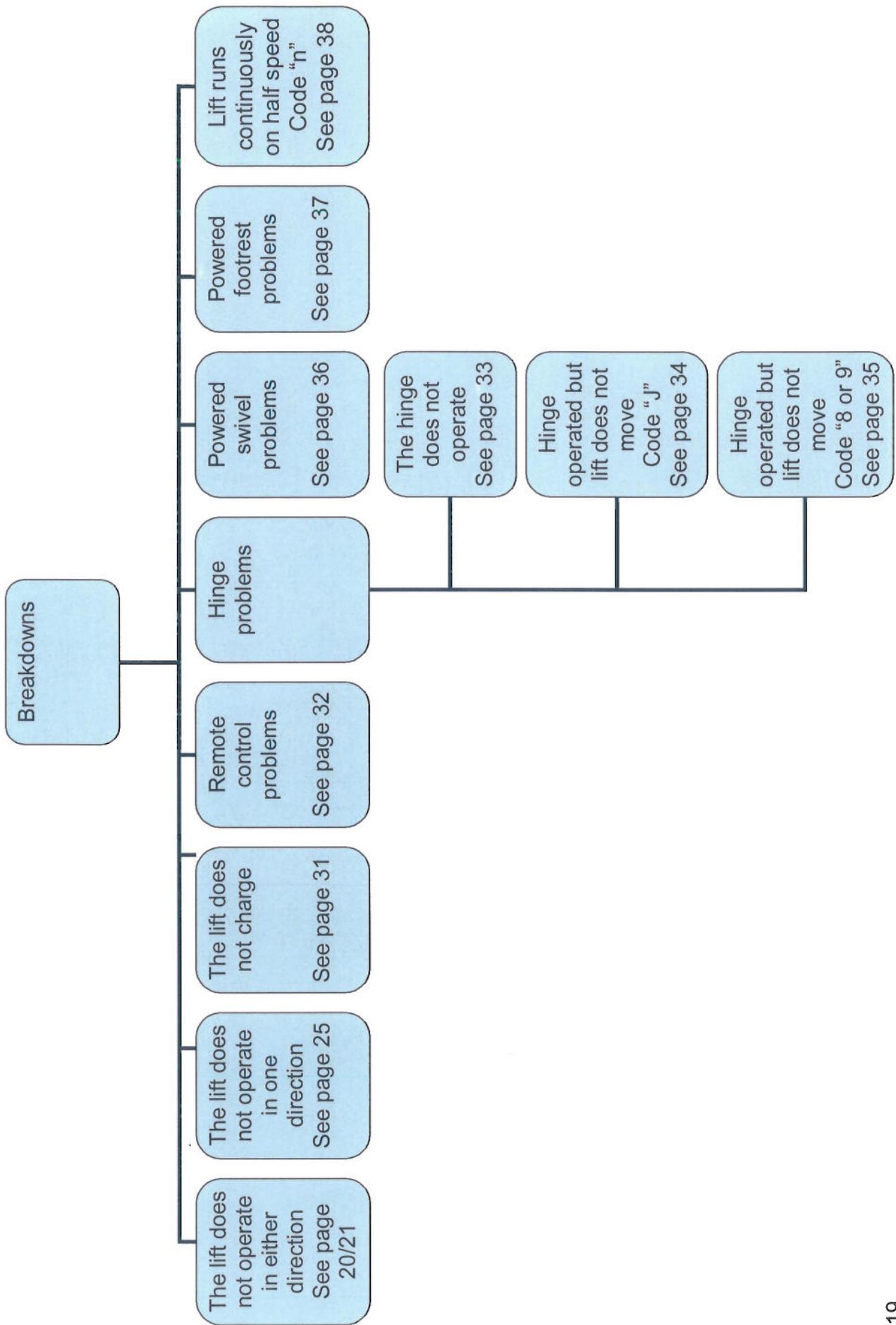
Never ride with the user on the lift when a safety measure is switched off.

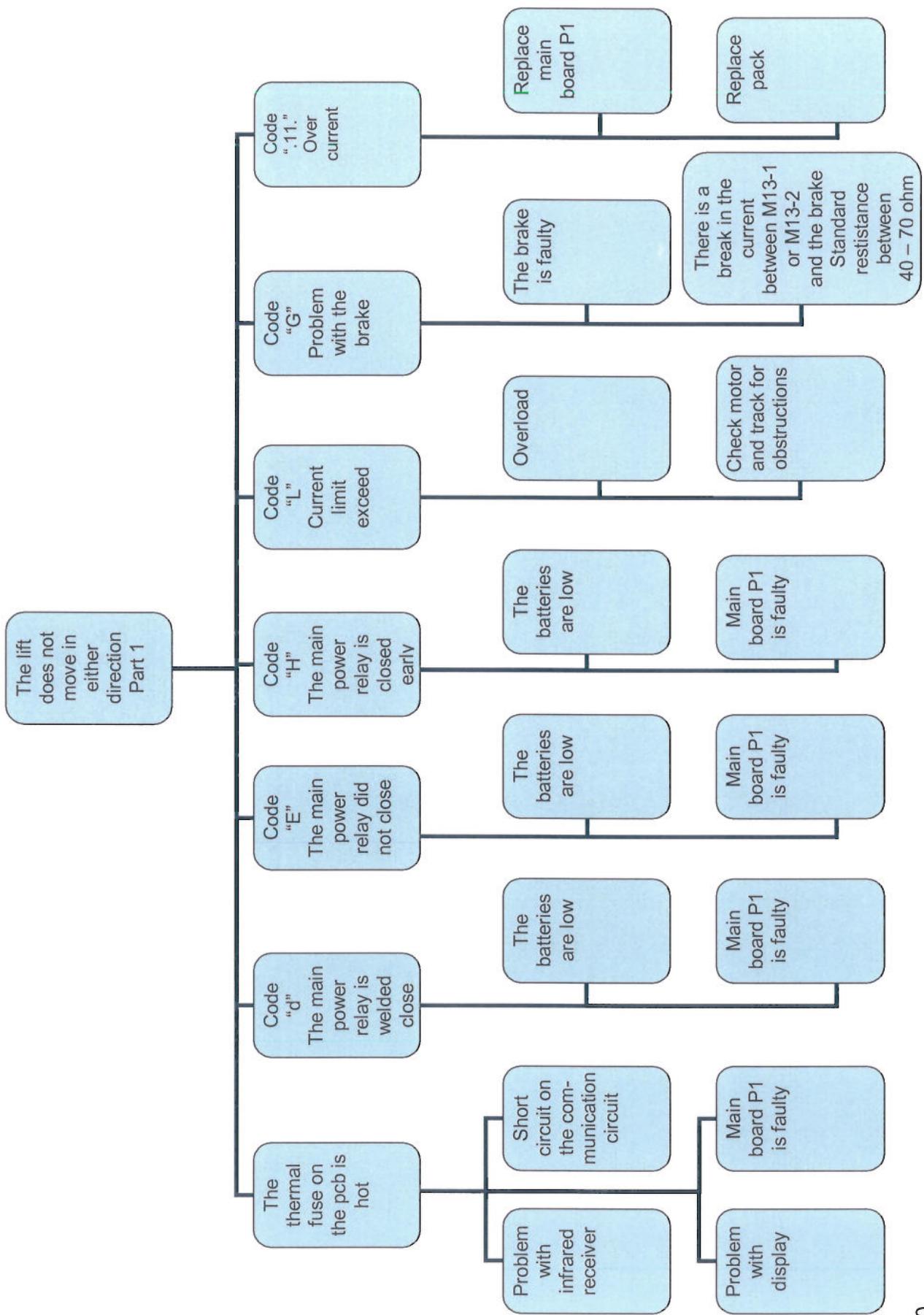
If it is not possible to remove the fault without danger to the user, first release the user:

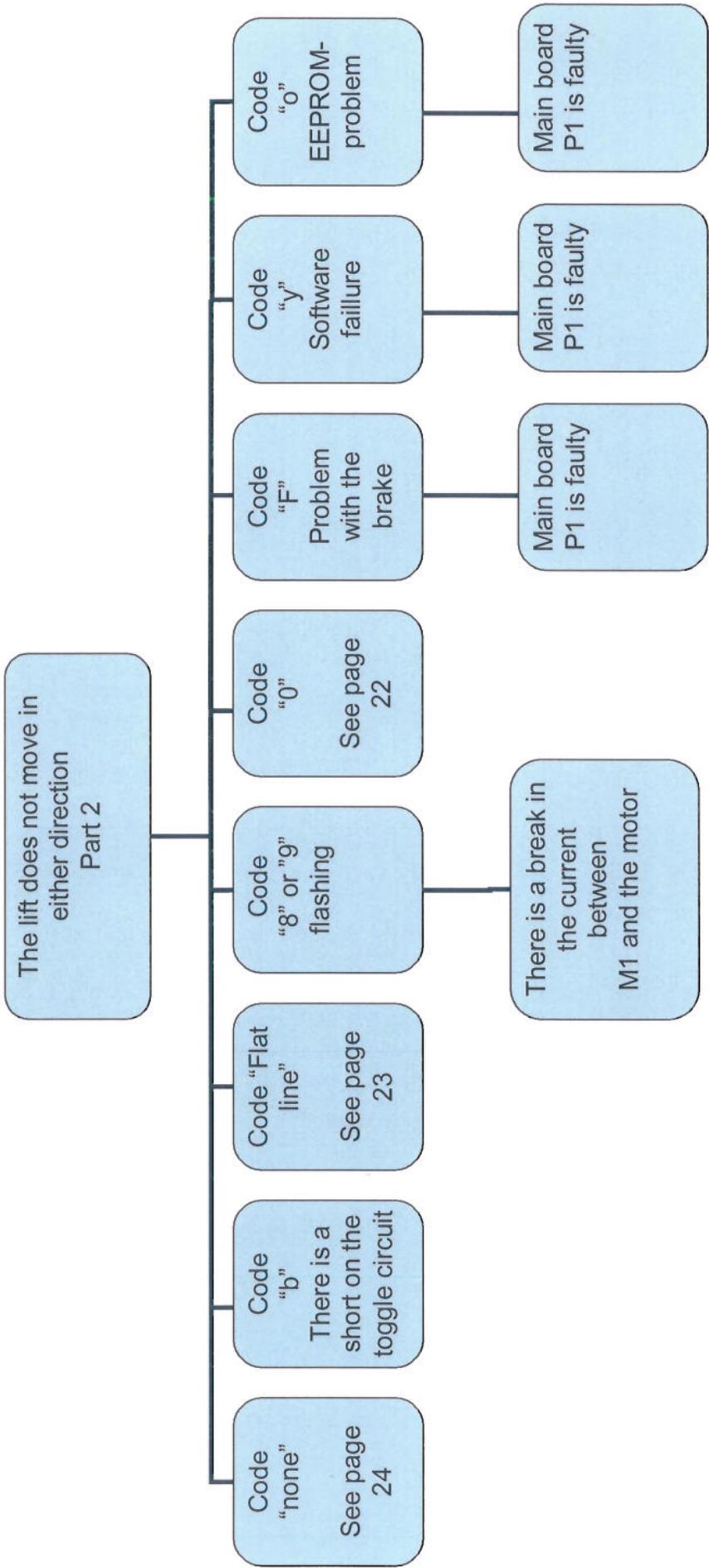
In such case ensure that you are positioned above the user and the chair lift at all times.

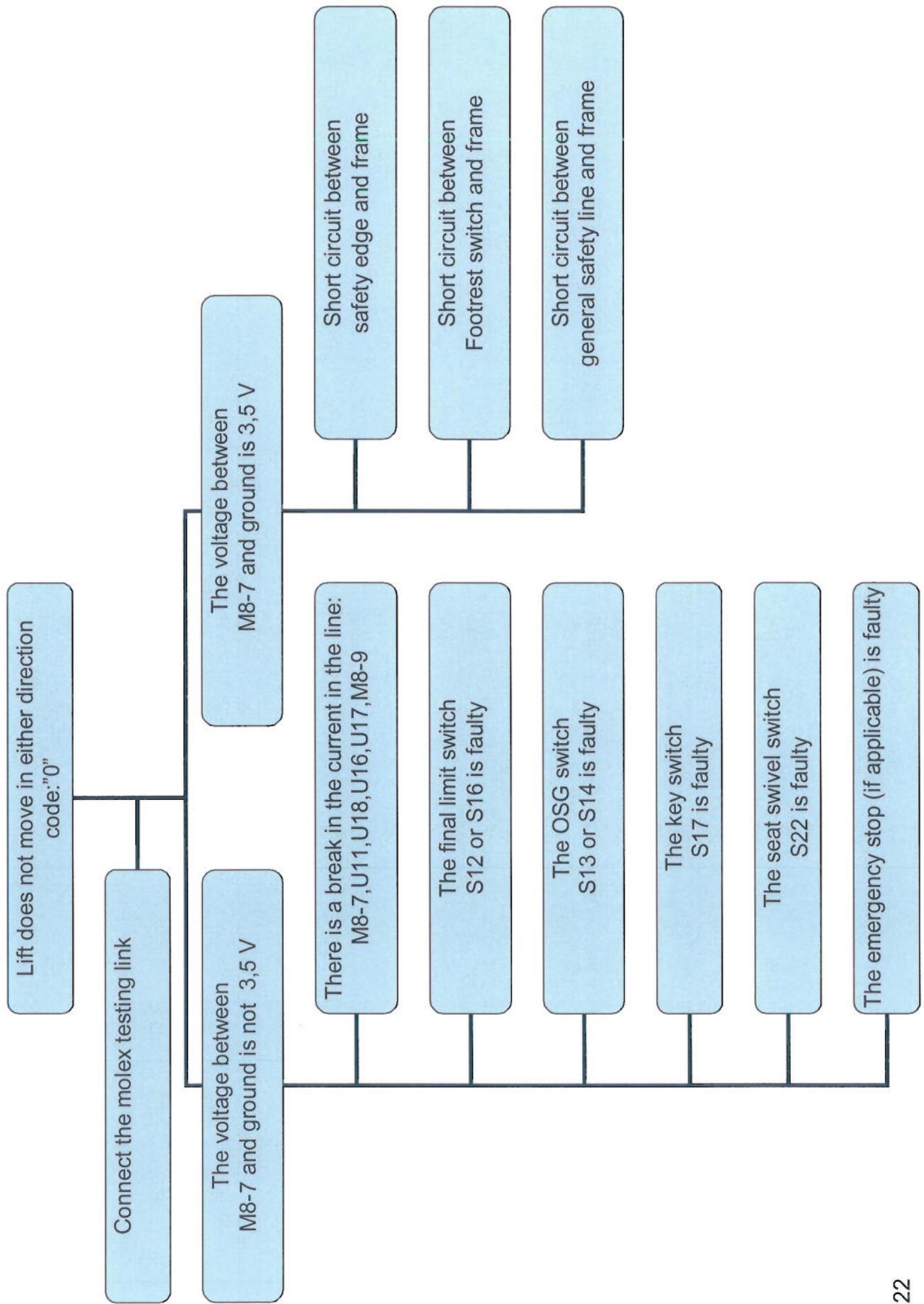
Move the user to safety by turning the chair in the direction of the stairs. Lock the chair in place. Unfasten the safety belt. The client may now step in the direction of the stairs and proceed to the floor above.

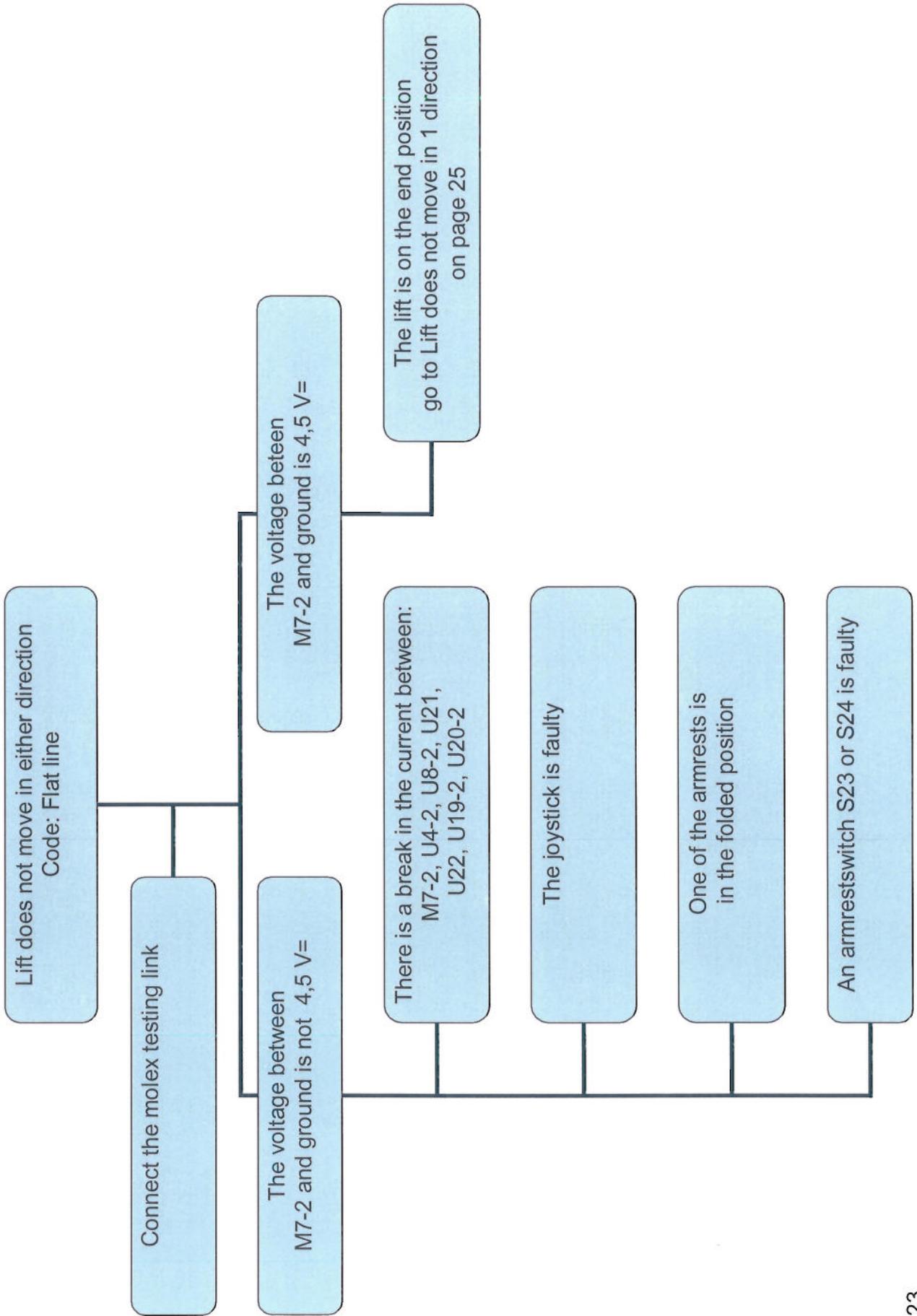
Remove the fault; if necessary, you may ride the chair lift to the floor level using the manual hand wheel, for which please refer to the manual.

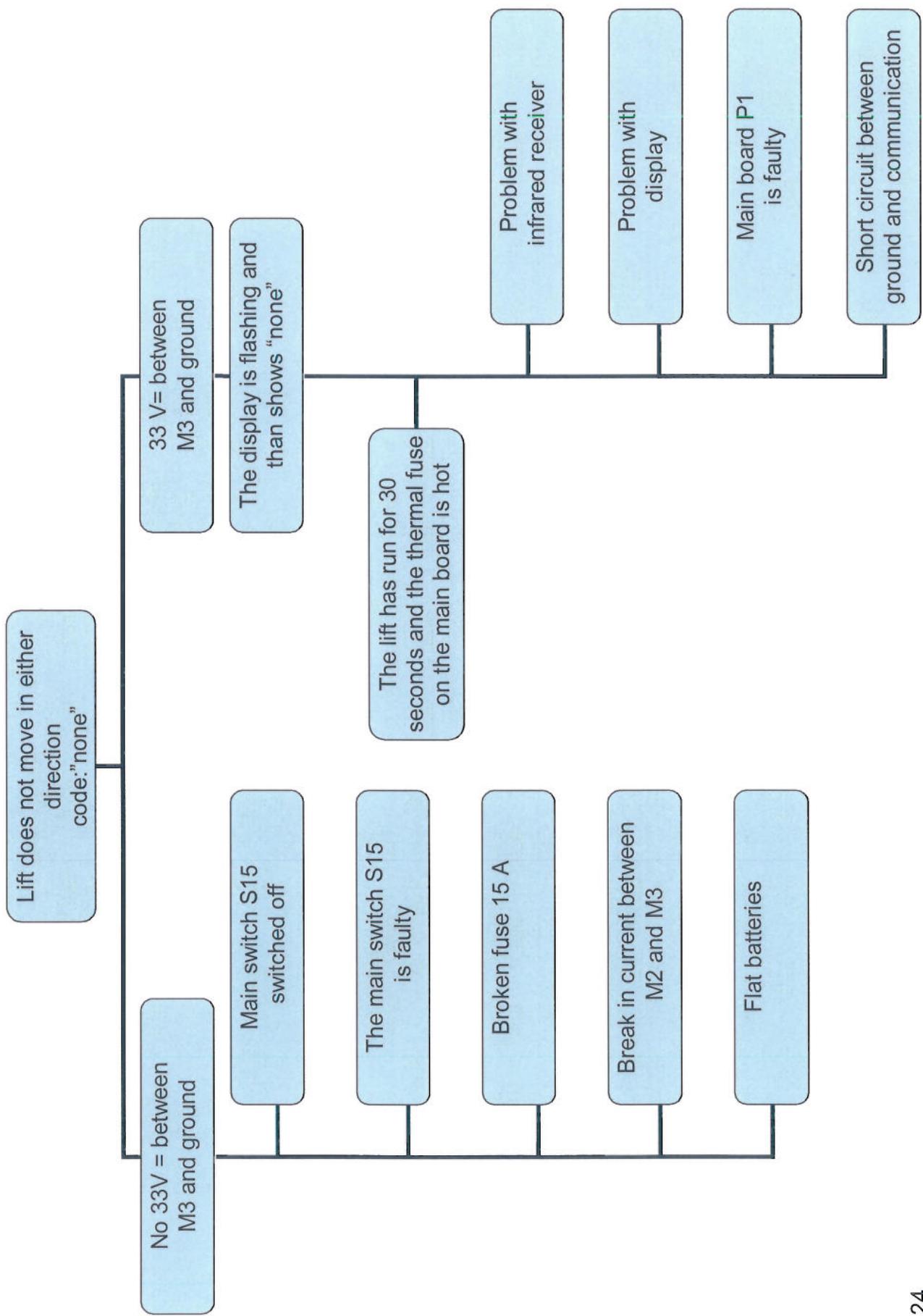












The lift does not move in one direction

Code "flat line"

See page 26

Code "6"

See page 30

Code "5"

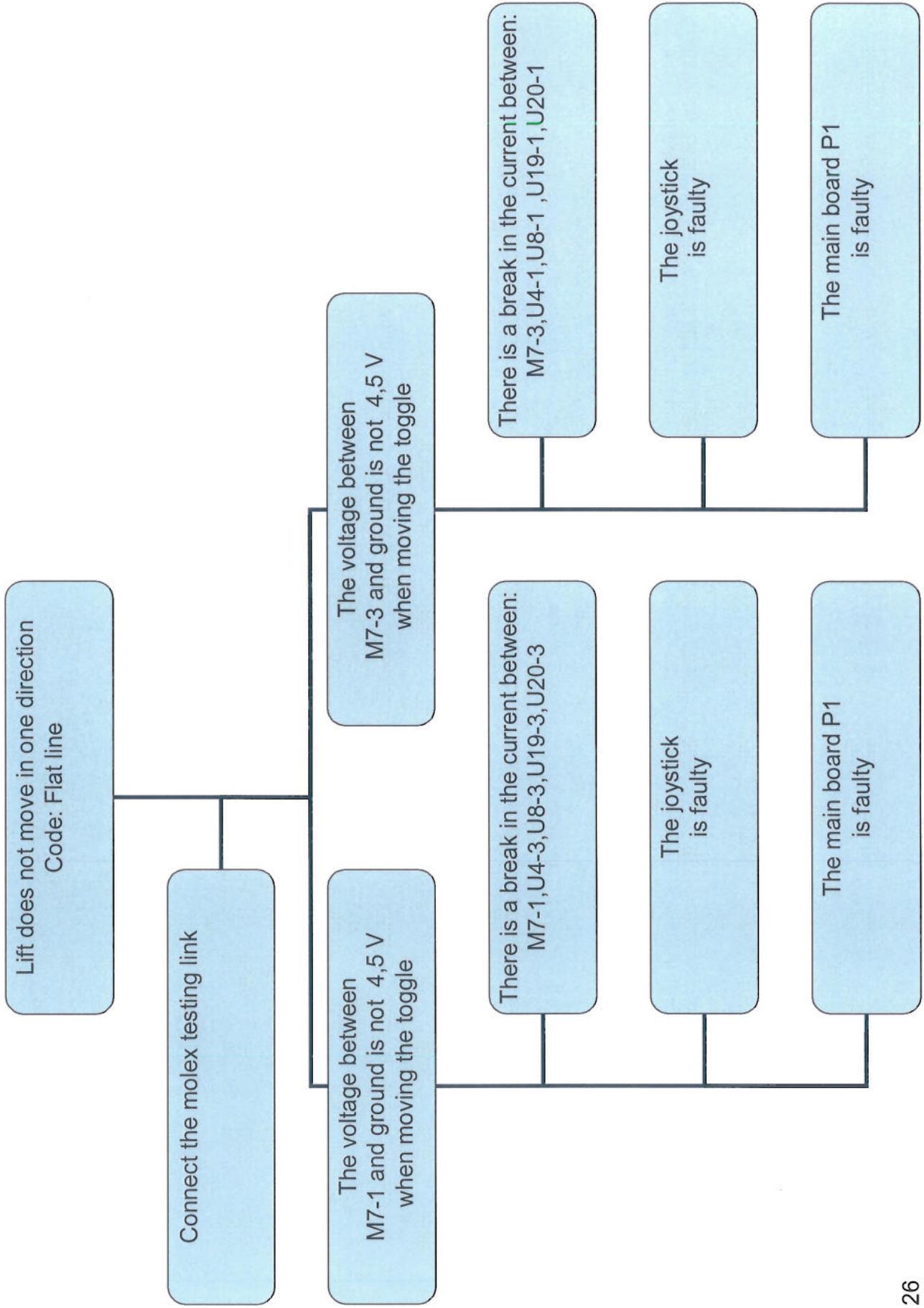
See page 28

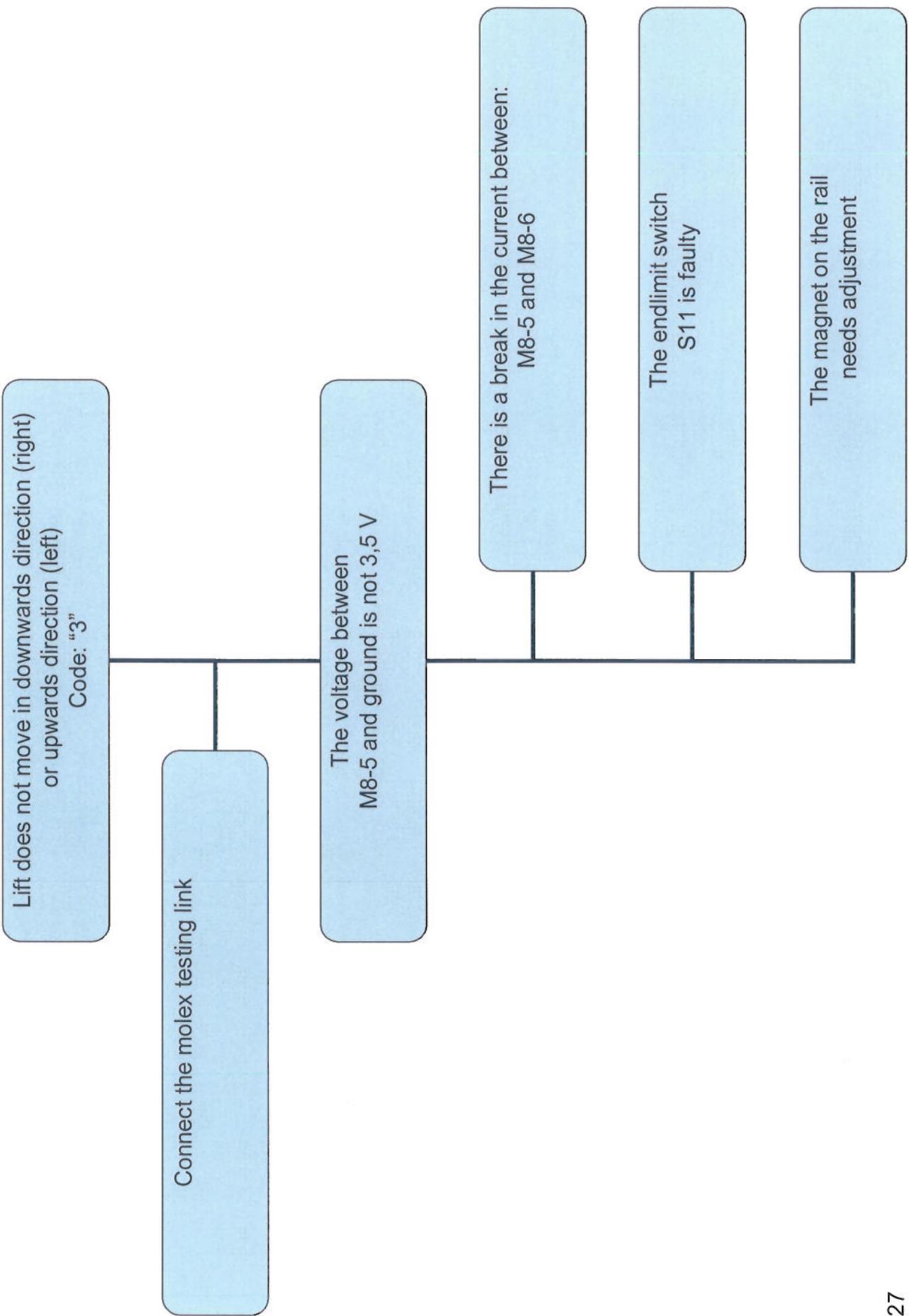
Code "4"

See page 29

Code "3"

See page 27





Lift does not move in downwards direction (left) or upwards direction (right)  
Code: "5"

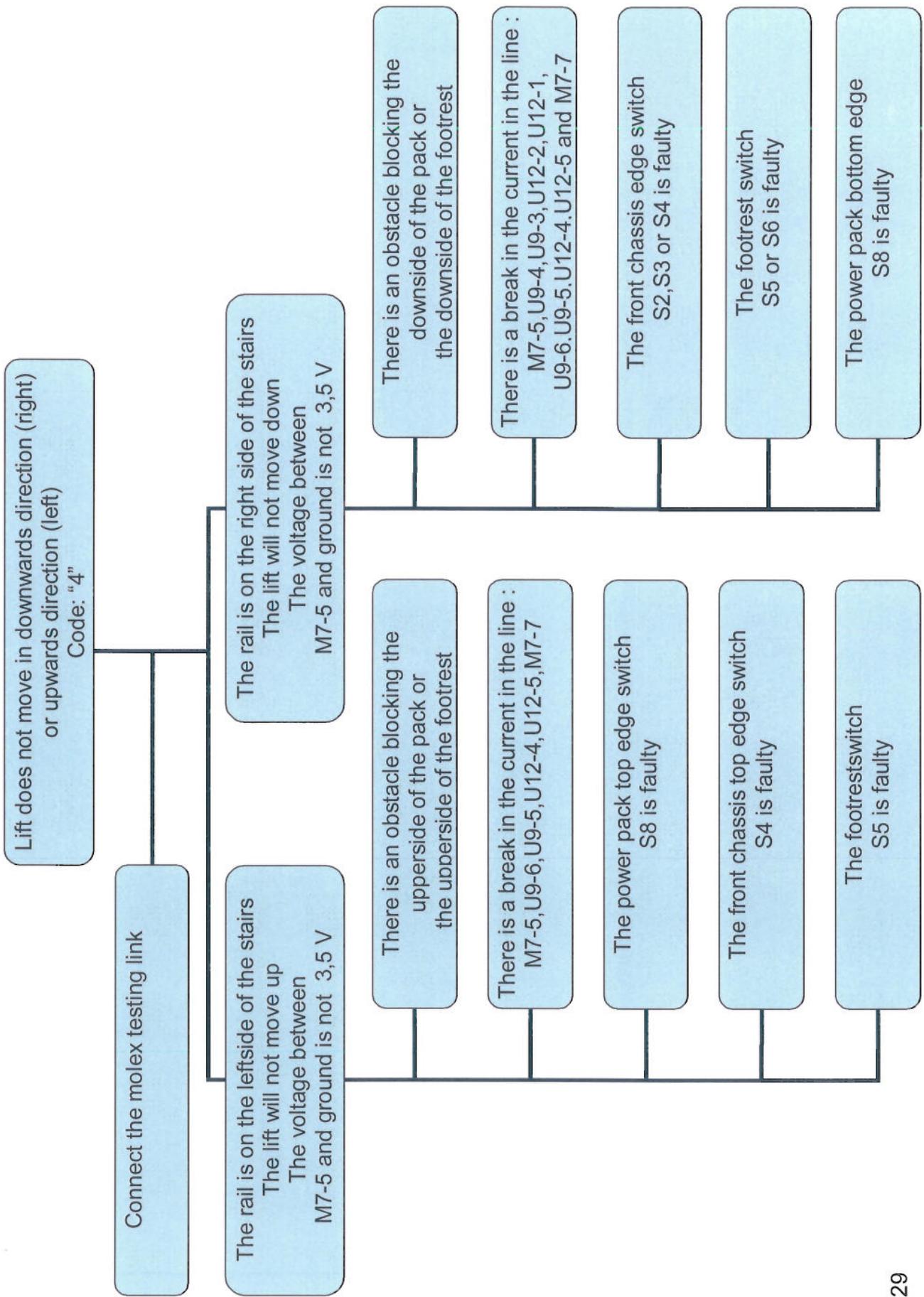
Connect the molex testing link

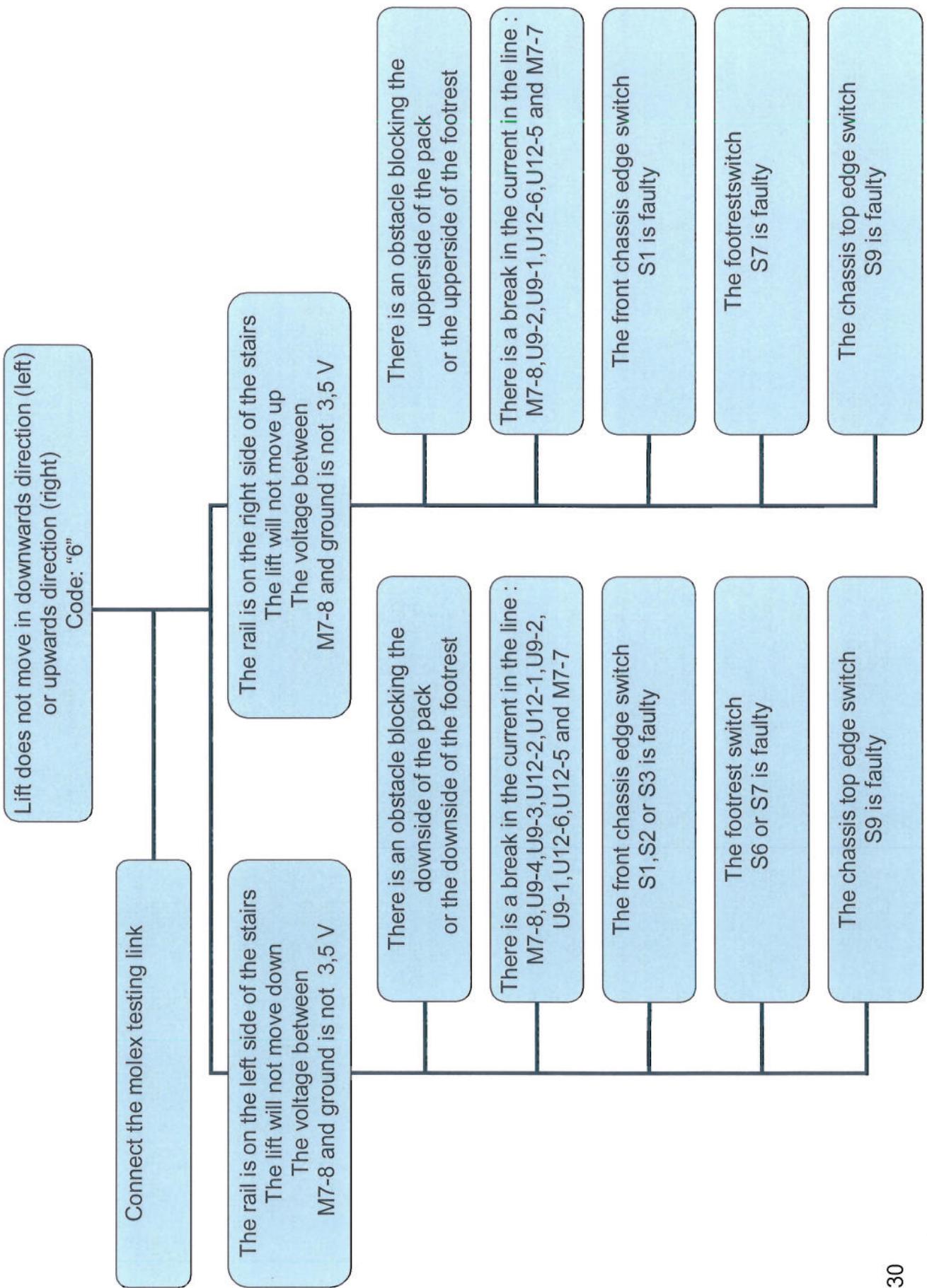
The voltage between  
M8-3 and ground is not 3,5 V

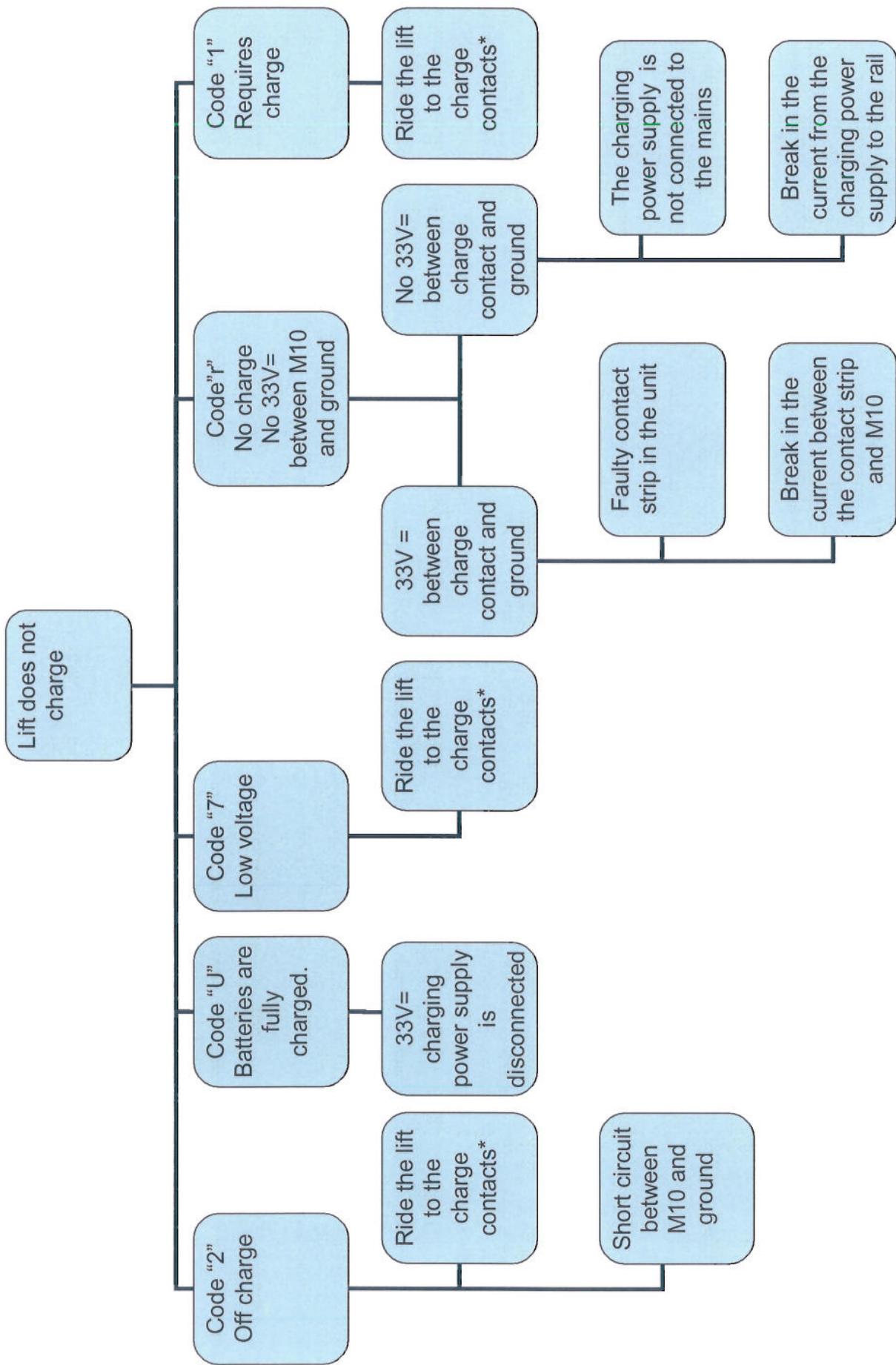
There is a break in the current between:  
M8-3 and M8-4

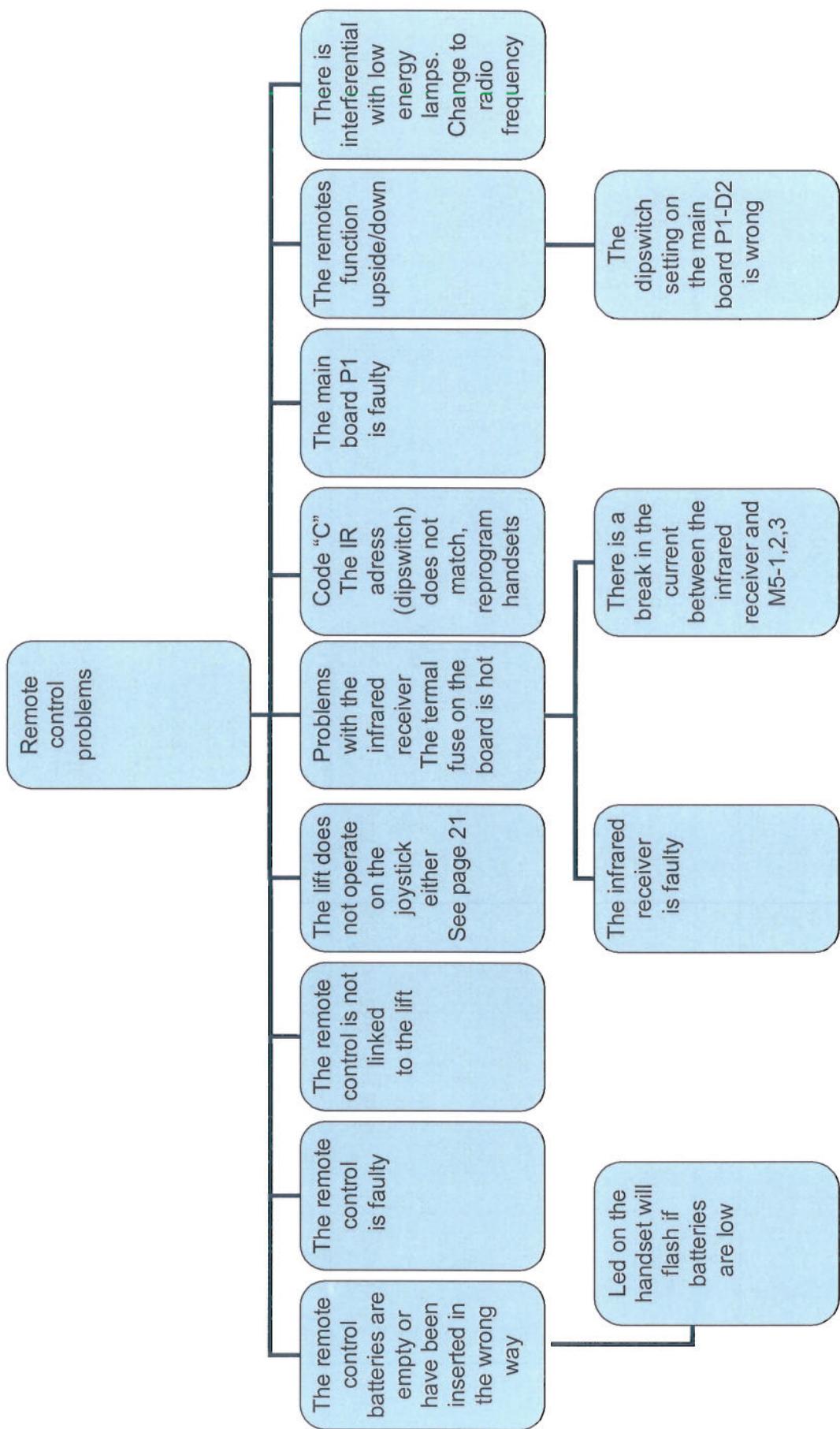
The endlimit switch  
S10 is faulty

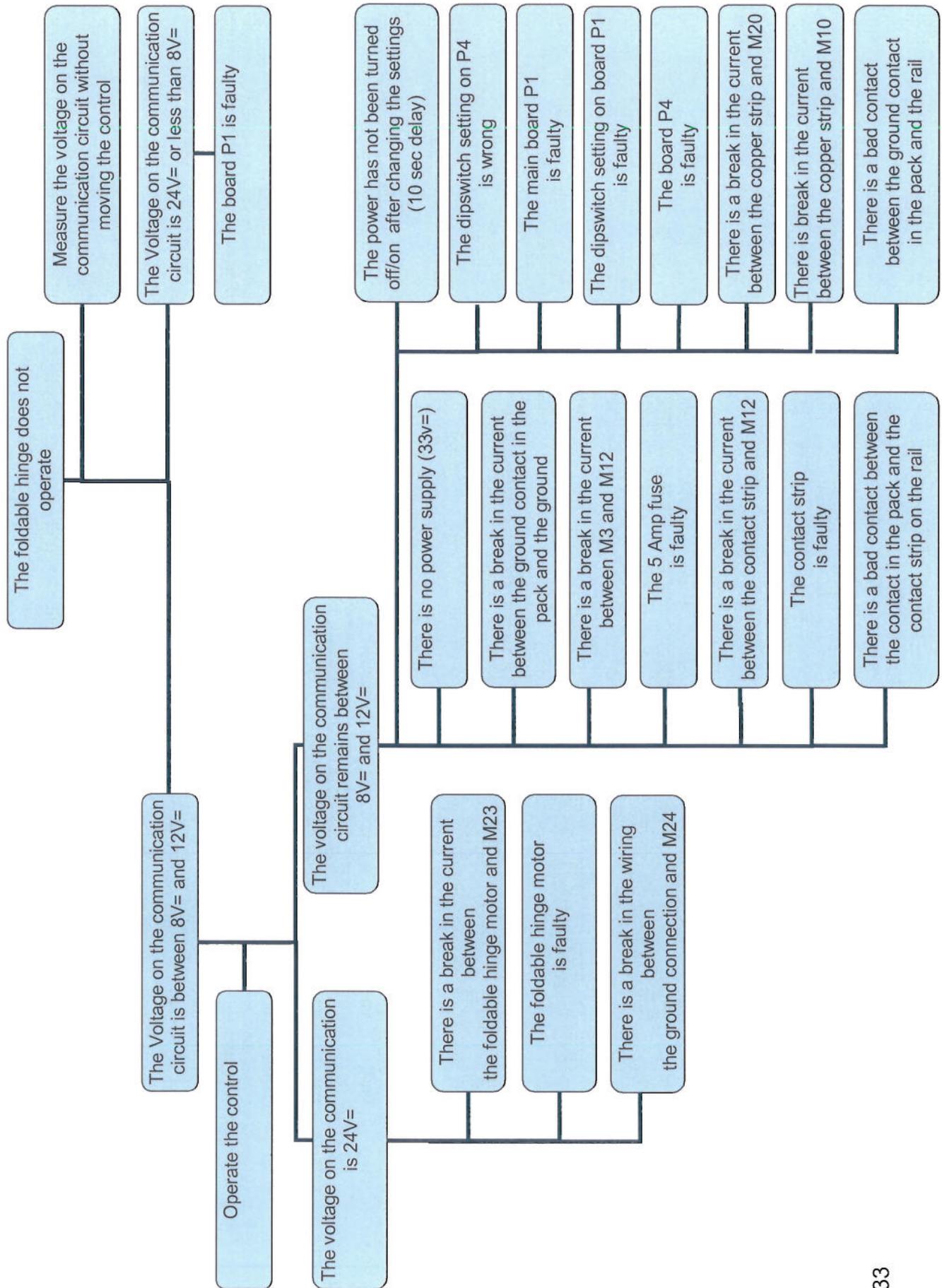
The magnet in the rail needs adjustment

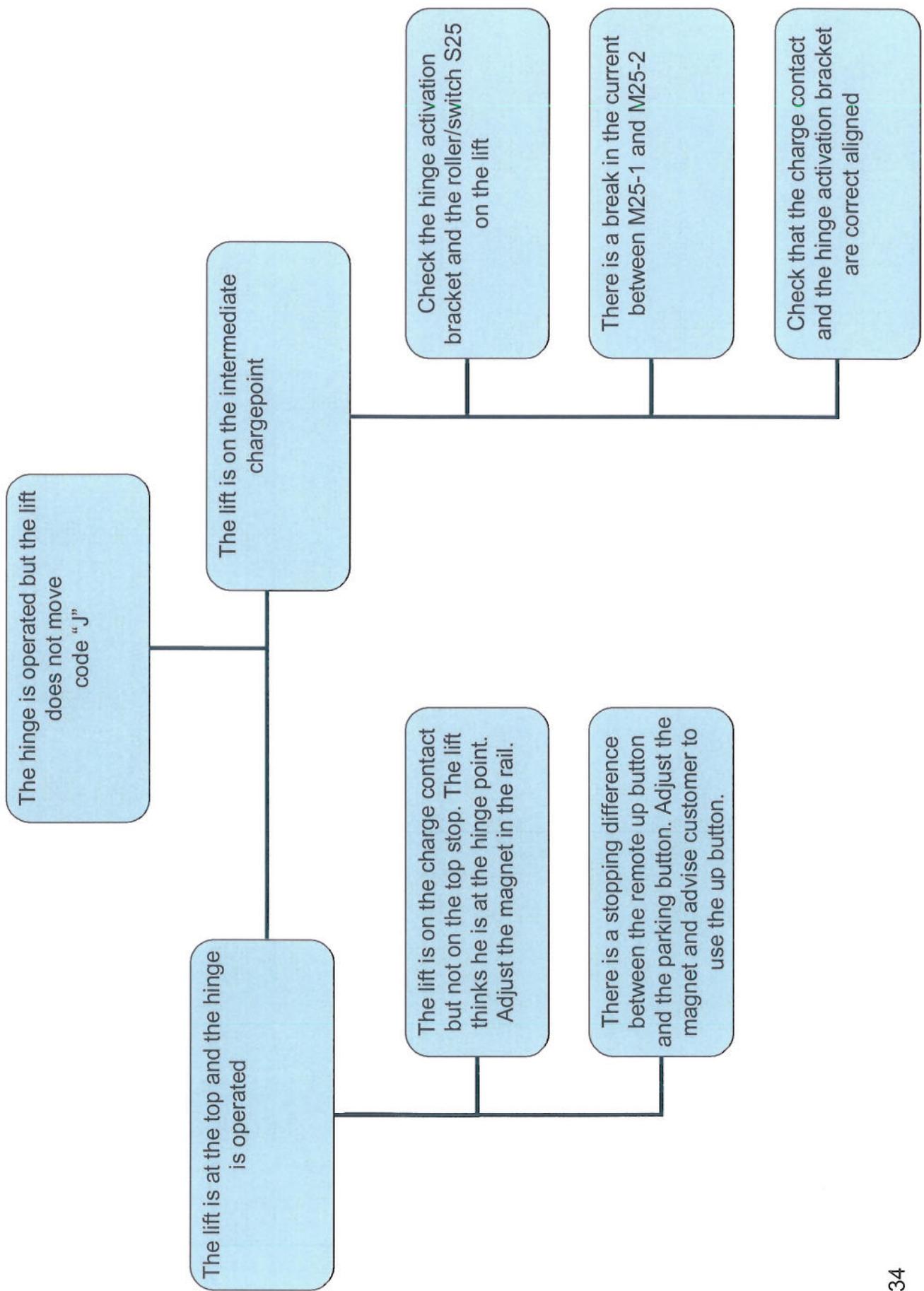










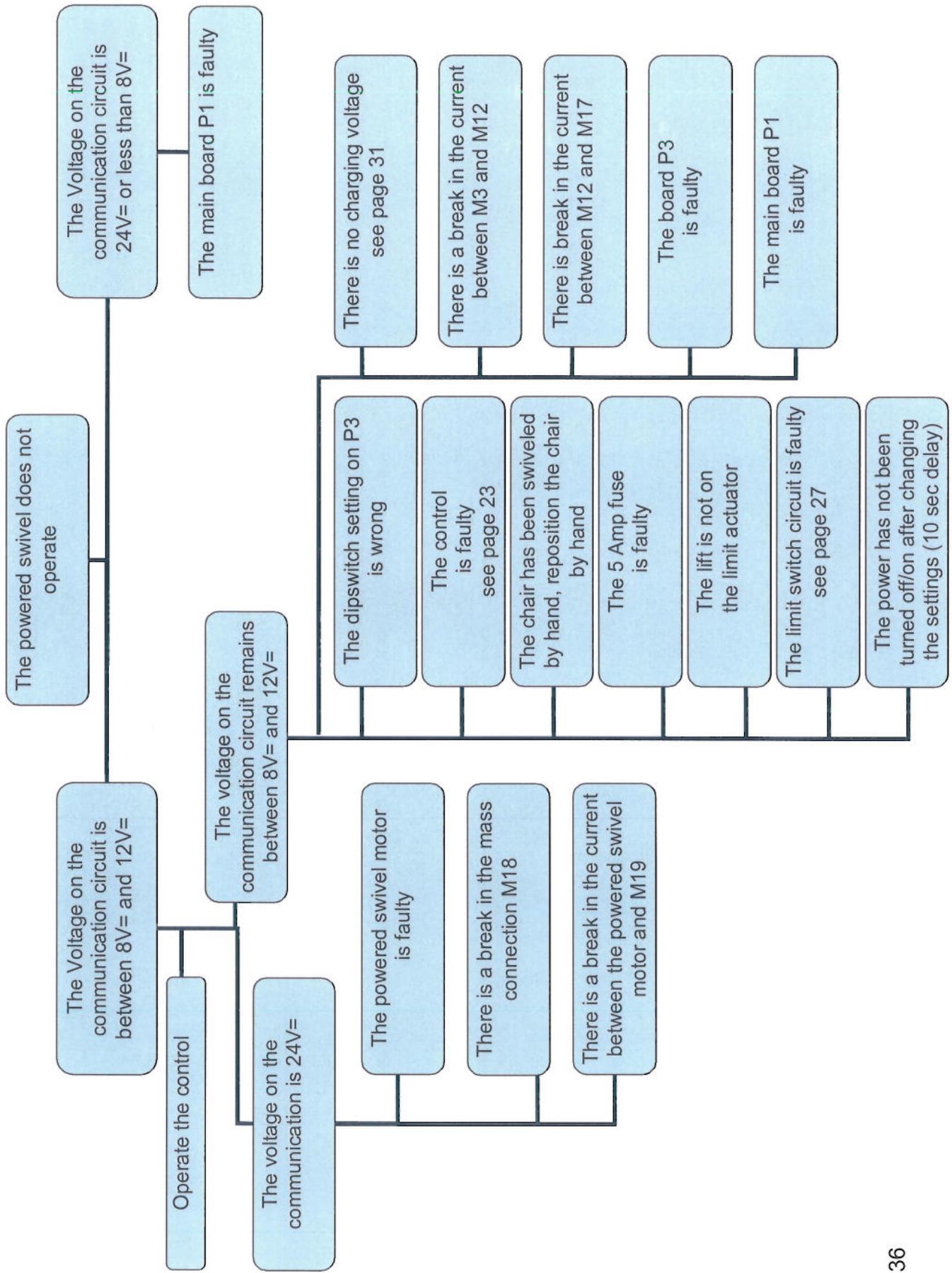


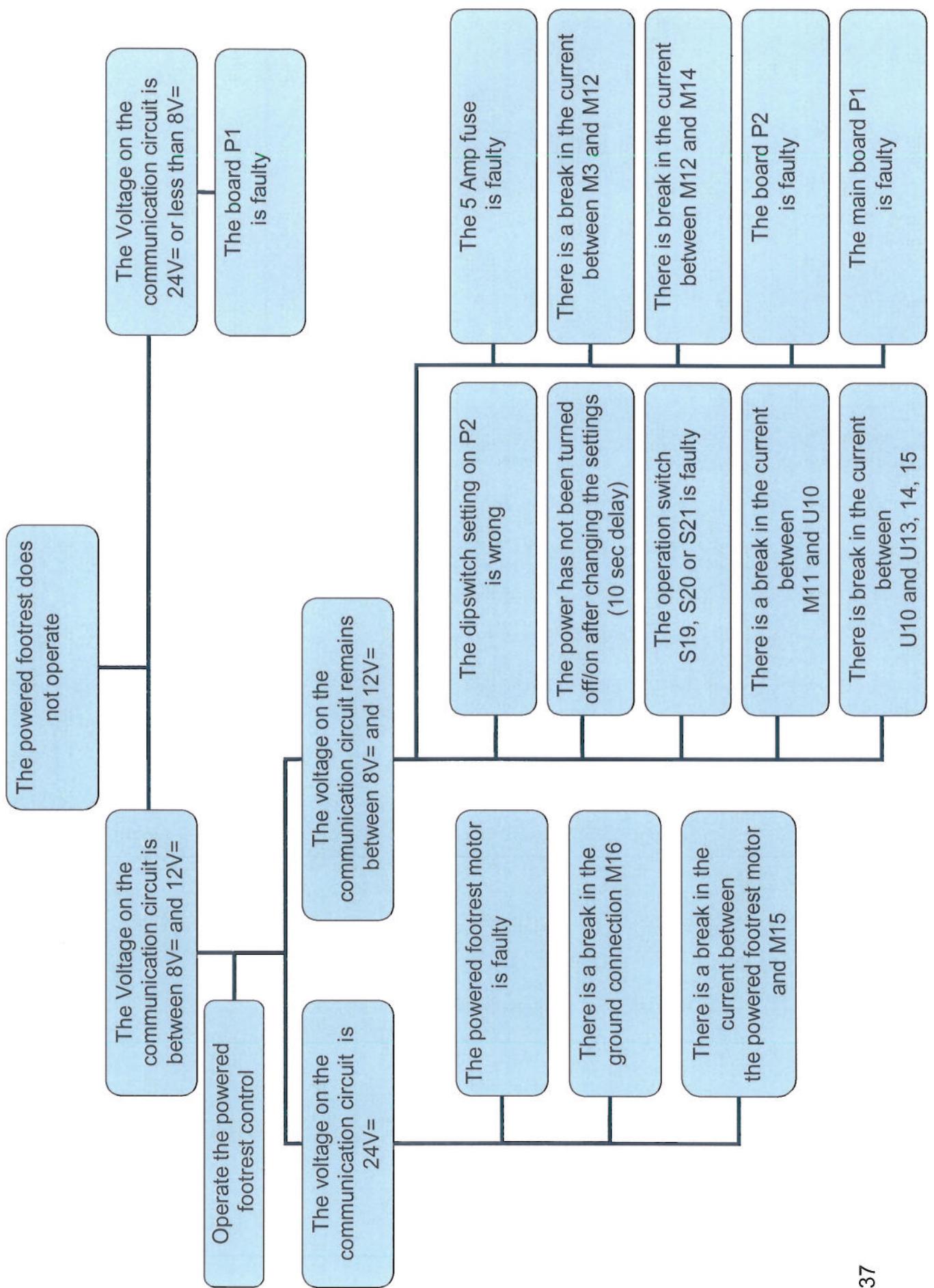
The hinge is operated but the lift won't move  
Code "8" or "g"

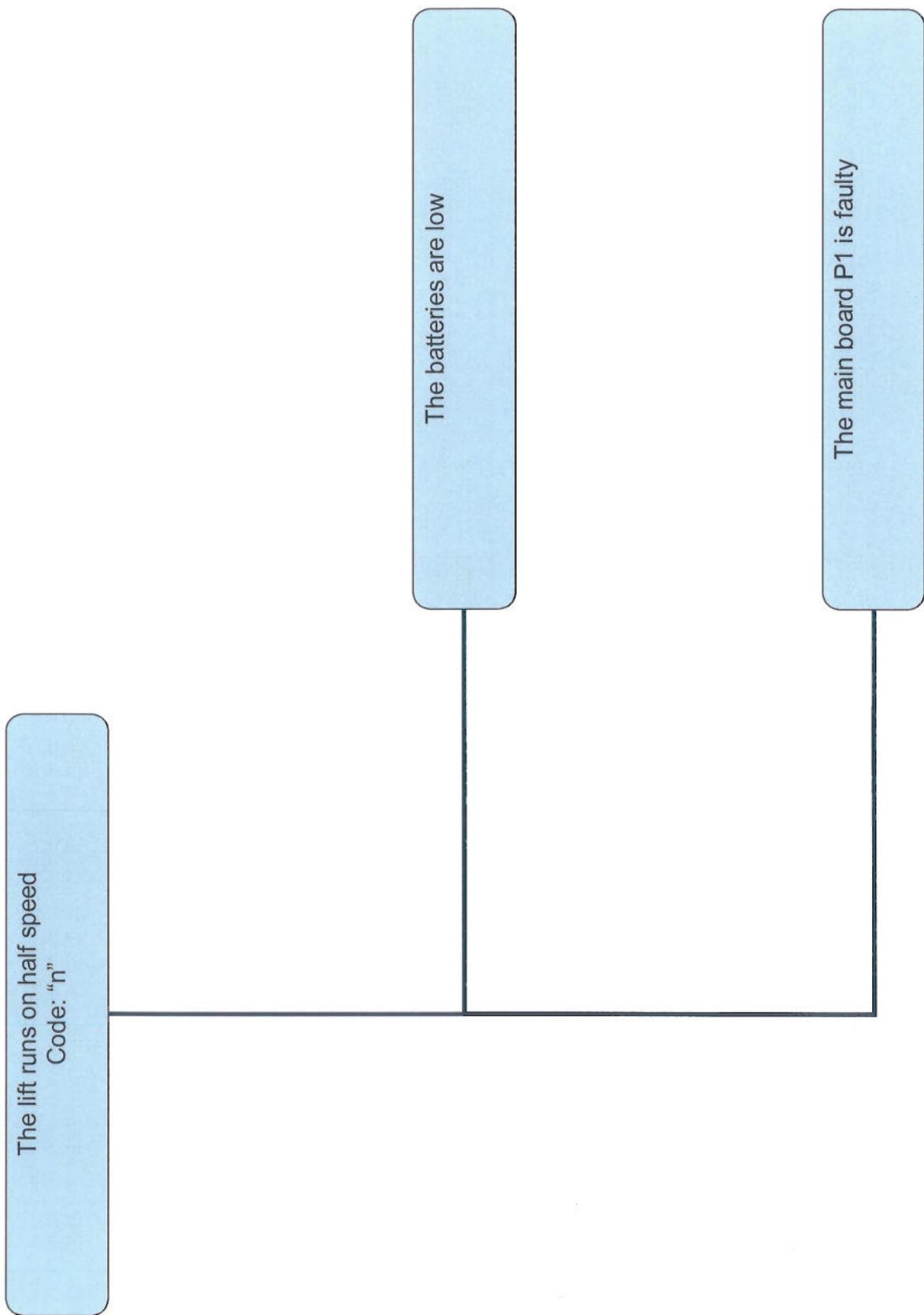
There is break in the current between  
M21-1 and M21-2 or M21-3 and M21-4

The top endswitch of the folding hinge S31 is faulty.  
If the top limit switch is defective, after a short delay, the lift would be  
allowed to drive UP but the hinge would be left in the position it is in.

The endswitch of the folding hinge S32 is faulty  
The lift will not move down, but can move up

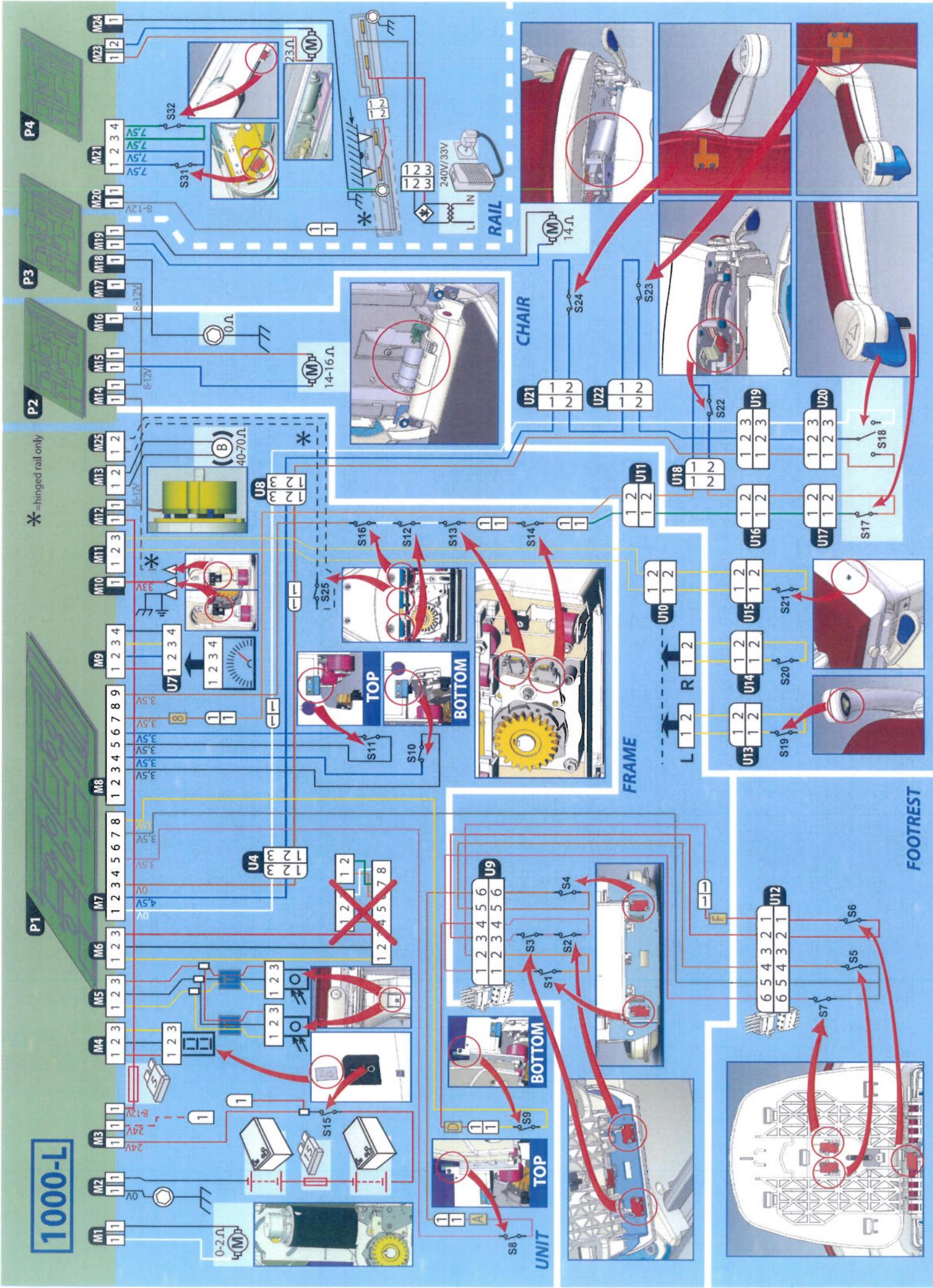






**1000-L**

\* =hinged rail only



**1000-R**

\*=hinged rail only

